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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Complete if Known					
Application Number	09/002,276				
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First Named Inventor	Sue H. CRIM, et al.				
Art Unit	3628				
Examiner Name	F. Poinvil				
Attorney Docket Number	97-500				

		U.S. PATENTS	AND PUBLISHE	U.S. PATENT APPLICAT	TONS
Examiner Initials	Cite No.	Document Number Number-Kind Code ² (#Innown)	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Whore Relevant Passages or Relevant Figures Appear
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		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials	Cite No.	include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s),	Translation
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1		News Release, "Lucent Technologies and Saville Systems Agree to Comarket Elio C to Shanning (3 Customer Care System," March 10, 1997, < http://www.lucent.com/press/0397/970310.nsa.html (3	
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		News Release, "Ameritech Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Platform, Trotal Selects Saville CBP as its Convergent Billing Billin	
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U	 	"Alliance Partners," < http://www.savillesys.com/partners.html > (accessed match 55, 1997) (a page 1997)	
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